



# GUEST SERVICES

## POSITION SUMMARY

Help create a friendly, clean, safe, and welcoming experience at Greenacres Bowl. Work in Front Desk, floor service, parties, and group events as business needs require.

## KEY RESPONSIBILITIES

- Provide friendly guest service; explain pricing, promotions, leagues, and events.
- Operate POS systems, process payments, and handle cash accurately.
- Assign lanes, assist with scoring and basic bowling needs, and answer phones.
- Keep guest areas clean and organized, including lanes, seating, restrooms, and lobby.
- Assist with party and event setup, service, food orders and delivery, and cleanup.
- Report safety, maintenance, and guest-service concerns; support other departments as needed.

## QUALIFICATIONS & REQUIREMENTS

- Strong customer service, communication, basic math, and computer skills.
- Comfortable working with guests of all ages, independently and as part of a team.
- Available for flexible shifts, including nights, weekends, and holidays.
- Able to stand for shifts of up to 8 hours and lift up to 50 lbs.
- Willing to perform routine cleaning and learn multiple roles.
- Customer service, hospitality, retail, restaurant, or entertainment experience is helpful but not required.

## COMPENSATION

Compensation is based on experience and will include **competitive hourly wage + potential tip pooling**.

### Greenacres Bowl

6126 Lake Worth Rd., Greenacres, FL 33463  
561-968-0100 • GatorBowling.com